

St. Norbert Book Bundle

Student FAQs

FAQs

St. Norbert Book Bundle is an inclusive access program new for fall of 2026

What is the St. Norbert Book Bundle?

The St. Norbert Book Bundle is a course material model that reduces the cost of materials for most students and ensures they have all their materials across all courses prior to the first day of class. Instead of purchasing materials a la carte, the cost will be included as a fixed cost per credit on their student account. The bookstore will provide each student with a convenient package for physical books and digital materials will be delivered directly to Canvas for the first day of class. Students will have the opportunity to opt out of this program. If they do not opt out, they will be charged for the materials.

How does it work?

- Register for your classes and the bookstore will start preparing your course materials
- One month before classes start, you will receive an email instructing you to select your delivery preference (in-store pickup or shipped directly to you). This is also where you can opt out if you wish.
- An email notification will be sent when your order is ready for pickup or when it ships
- Your digital materials will be delivered for your course(s) within Canvas

How does the St. Norbert Book Bundle benefit students?

It makes getting textbooks easier for students, which will ultimately improve their success. Not only will students receive their textbooks by the first day of class, but they will save an average of 35%-50% on textbooks.

What is included in the program?

The program provides all required textbooks, eTextbooks, lab manuals, and access codes to eligible students.

What is excluded from the program?

The program does not include consumables that cannot be returned and reused such as lab goggles, dissection kits, molecular model kits, engineering kits or nursing kits.

How do students purchase if they decide not to be in the program?

Eligible students who have elected to opt-out of the program will be responsible for purchasing their course materials through the bookstore or another vendor of their choosing.

How do I enroll in the program?

All undergraduate students will be automatically enrolled in the St. Norbert Book Bundle.

Can I opt-out of the program?

Students have the option to opt-out of the First Day® Complete program each semester during the opt-out window. The opt-out window is open 30 days before the first day of class until the add/drop date. For fall of 2026 the opt out window is July 27, 2026 - August, 28, 2026. Opting out removes the fixed cost per credit charge on your account statement one business day after the request is made. Digital materials will be removed from Canvas. Options for purchasing course materials after opting

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out can be found on the bookstore website at market rates: <https://stnorbert.bncollege.com>. To begin the opt-out process, please follow this [link](#) during the opt-out window.

What if I want to change back from opt-out to opt-in?

To change your opt-out status and opt-in to the St. Norbert Book Bundle, please click this [link](#) or follow the instructions found in the opt-out confirmation email you received after opting-out. Please note you must make your final selection by August 28, 2026.

Will students be able to keep their course materials once they have completed the course?

Yes, the program provides students with the option to purchase textbooks at a reduced rate during the return period. If students do not wish to purchase textbooks, they must be returned at the end of the term.

What happens if a student drops/adds a course?

When a student changes their course schedule, instructions are provided for returning course materials, and the student will be prompted via email to select a delivery preference for any new courses that have been added. Charges will be finalized by the add/drop deadline.

What if students have questions or trouble accessing their digital course materials?

All students in the St. Norbert Book Bundle program using digital materials should be directed to contact Bookstore Customer Care at bookstorecustomercare@bncollege.com for assistance.

How do we ensure course materials in the St. Norbert Book Bundle program are accessible to students with accommodations?

The bookstore can accommodate students with accessibility needs.

Who do I contact with questions?

- For general questions about the St. Norbert Book Bundle:
 - Call 920-403-3146
 - email bookstore@snc.edu
- Contact the Bookstore Manager: Andrea Stodola andrea.stodola@snc.edu
- Visit the campus Bookstore: located in Todd Wehr Hall
 - <https://stnorbert.bncollege.com/>
 - <https://my.snc.edu/bookstore/home/>
- For technical assistance with digital materials in Canvas
 - [Open a ticket online for the Customer Care Team](#)
 - Email the Customer Care Team at bookstorecustomercare@bncollege.com
 - Call the Customer Care Team: 1-844-9-EBOOKS (1-844-932-6657)